

## Upcoming Free Seminars

Plan to join us for the following technology seminars, which will be held the second Tuesday of each month at the Crosslake Community Center at 10 am.

**July 12:** Free Apps and Programs You Should be Using

August 9: Internet Devices and Wi-Fi Basics – Open-ended Q&A session

September 13: Home Automation You'll Want to Know About

October 11: Cybersecurity

November 8: Top Tech Gifts

Follow us on Facebook to stay updated on all ECTC events.

#### Emily Cooperative Telephone Company

40040 State Highway 6 / PO Box 100 Emily, MN 56447 Phone: 218-763-3000 / 1-800-450-1036 Email: emilytel@emily.net Website: www.emily.net

**Office Hours:** Monday–Friday 8 am – 4:30 pm

#### After Hours:

We have 24-hour coverage for telephone, internet and cable outages. Call 218-763-3000 and follow the prompts.

Any other concerns, please call our office and leave a message.

#### **Office Closures**

July 4 for Independence Day September 5 for Labor Day

Brought to you by





POWERED BY ECTC

# ECTC to Have a New Name and Look

We're excited to announce that Emily Cooperative Telephone Company will soon begin operating as Tremolo Communications, powered by ECTC.

Our cooperative has always adapted to ever-changing technology, recognized the importance of embracing innovation, and provided the latest in communications services. As we forge ahead as a broadband provider, the board of directors and management of ECTC realize the importance of aligning the coop's brand with the latest in technology and the future of communications. Tremolo Communications offers an identity that represents all communities we serve while honoring the up-north area and nature we all experience.

In the coming months, you'll begin to see the Tremolo Communications name and logo appear on our website, service vehicles, and signs, and you'll hear it used by employees when you call our business office. Although ECTC will be operating as Tremolo Communications, the people and values of our cooperative will remain the same.

We thank the members for your support of ECTC and look forward to continuing to serve you as Tremolo Communications in the years to come!

FUN FACT: Tremolo is a wavering call given by a loon to announce its presence on a lake. It's often called the "laughing call."

## 2022 Community Grant Program Supports Important **Community Projects**

The Foundation for Rural Service (FRS) is a nonprofit organization that works in cooperation with NTCA-The Rural Broadband Association to sustain and enhance the quality of life in America by advancing an understanding of rural issues. The FRS Community Grant Program is offered annually through NTCA members, like us, to support local efforts to build and sustain a high quality of life in rural America.

#### The Program provides funds for projects in these categories:

- · Business and economic development
- Community development
- Education
- Telecommunications applications

Do you have a community project that needs funding? We're accepting grant requests from \$250 to \$5,000. Ten percent of the total grant award comes from ECTC.

For more information on the Community Grant Program visit connect.emily.net/frs/. Return your completed application to our office or email it to jnetland@emilytel.com by September 1, 2022.





Lydia Orlando

### Roberta Hite Employee Spotlight

Congratulations go to Lydia Orlando on her retirement from ECTC! Lydia decided to retire at the end of July. While we're sad to see her go, we celebrate Lydia for her 25 years of dedicated service as Customer Service Representative and Billing and Quality Assurance. We wish her all the best in her next phase of life.

We would also like to recognize Roberta Hite, Customer Service Representative, for her dedicated years of service. Roberta will celebrate her 20th anniversary on August 26.



## **BUSINESS SPOTLIGHT: Golden Eagle Golf Club**

Golden Eagle Golf Club is a spectacular 18-hole, championship golf course. It was designed to take into consideration the natural elevation changes and beauty of the Fifty Lakes area. The front 9 holes of Golden Eagle opened April 15, 2001, and the full 18 holes opened July 1, 2001. The golf course celebrated its 20th season last July.

Bruce McIntosh started to envision Golden Eagle back in 1983 when he visited and fell in love with the Crosslake area. McIntosh's goal, along with Mike Morley, was to design a championship golf course that wasn't affiliated with a major resort and was welcoming to all public players.

Golden Eagle's design and layout allows golfers to feel secluded in a Northwoods atmosphere. All skill levels can unplug and enjoy their round without the distractions of a busy highway or tight, home-lined fairways. The feeling of being alone from hole to hole is something you can't find on other golf courses in the area.

In 2021, Golden Eagle was the recipient of the Minnesota's Best Bronze award for the best golf course in Minnesota and was rated 4 stars by Golf Digest in 2004. Each season, Golden Eagle strives to make the experience more enjoyable for customers and team members alike. It takes pride in offering a fun and energetic atmosphere along with exceptional playing conditions. The past 20 seasons have been nothing short of amazing, and they hope to continue that for the next 20 years and beyond.

Golden Eagle recently upgraded its phone system and internet service with ECTC and couldn't be happier with the transition. The ECTC phone system has more advanced features than the old system did, and Golden Eagle is pleased with the new technology and what it has to offer. For example, the staff is now able to transfer voicemails and calls in the off-season, which has helped Golden Eagle stay in communication with its customers.

Visit www.golfgoldeneagle.com or call 218-763-4653 for more information on Golden Eagle Golf Club. To learn how ECTC can support your business, call 218-763-3000.

## **ECTC** is Expanding!

We're excited to announce that ECTC is expanding its fiber internet footprint to the Whitefish Chain of Lakes area, serving areas in Ideal, Timothy, and Jenkins Township in 2022. Additional discussions are underway with local units of government to expand fiber coverage to include all Ideal and Jenkins Townships and a portion of the City of Jenkins.

The total fiber project will span over a two-year period, potentially extending into year three depending on any unforeseen issues. Phase 1 of fiber construction is underway and includes the northern portion of Ideal, Timothy, and Jenkins townships. Phase 2 construction should commence in 2023, serving the remaining portions of Ideal and Jenkins townships and including the northern half of the City of Jenkins.

ECTC is committed to deploying 100% fiber coverage to all residents that request service throughout the project area. For additional information, contact our business office at 218-763-3000 or visit fibertoyourarea.com to sign up.



By extending your home's Wi-Fi network to the outdoors, you can enjoy your devices while you soak up some rays, work in the garden, or entertain on the patio. You'll also have the internet connection you need for outdoor smart home gadgets.

Simply sign up for Ultimate Wi-Fi with a mesh unit, and we'll install a high-performance router and range extender that includes our Wi-Fi app, network security and parental controls. You will have the strongest Wi-Fi signals under the sun. \*

MAKE A SPLASH AND CALL 218-763-3000

\*Certain restrictions apply. Call us for details.

### **Board of Directors**



Norman Hawley Little Pine, 218-763-3026



Phil Yetzer Fairfield, 218-763-4150



Kathy Hachey At Large, 218-763-3333



Chad Genz Emily, 218-763-4200



Ken Hersey Fifty Lakes, 218-763-3802



Josh Netland CEO/General Manager, 218-763-3000

## We Need Your Help to Locate Past Members

ECTC is trying to get capital credit checks to these customers, but either the mailings were returned to us by the postal service due to outdated addresses or the checks have not been cashed. If you know anyone listed here, please ask them to call 218-763-3000 or 1-800-450-1036 between 8 am - 4:30 pm, Monday – Friday to provide a current address.

ADAMS, TIM & SUSAN ALBERTUS, GUY ANDERSON, DOROTHY ANDERSON, ELAINE K ANDERSON, HERBERT ANDERSON, LEVIN ANDERSON, LINDA ARMENTROUT, DAVID & JAMIE AUFDERHEIDE, JOHN & C BAKER, ALBERT S & CLARA BAKER, DALE D BAKKE, WARREN C & ELIZABETH A BANKE, WERNER BARROWS, HARRY BARSTOW JOHN & GERALDINE BEENS, CHARLES A BEMIS, KEVIN J BERUBE, BURNELL BLAIR, GORDON & GWILI BOHALL, JOHN BOHN, JANET BRAUER, FRED E & ANN A BROWN-JACKSON, IRENE BRUHN, RAYMOND & CAROL BUESGENS, LYNETTE BURKETT, SIDNEY BURNS, KATHLEEN BURT, MARJORIE BUZZARD, MURIEL J CALLAHAN, MARY V CAMERON, CHARLES & ESTHER CAMPBELL, EILEEN B CARLS, RUTH A CARLSON, RHONDA CARR, LESTER V & DORIS CENTURY 21/LAKE FORREST CHAMBERS, LEE J CHRISTIANSEN, DONALD CHUDYK, ALEX & ALICE CICH, THEODORE & MARION CONWAY, DONALD & NORMA COOK, GEORGE & MARJORIE COPELAND, LEONA CORN, ASA & BETTY COULTER, CLARICE CROSBY, MICHAEL & TRACY CROSSER, BOB & KIM CURRY, JOHN C & LILLIAN DAHLGREN, GEORGE DENZER, VIRGIL & CAROL DOLAN, WILLIAM T DOLGE, WAYNE & PATRICIA DONNELLY, DOUGLAS DOSMANN, LESTER DOTZLER JEFF & BETH DRAPER, RICHARD DRILL, CLIFFORD & CLARA DUNHAM, TYRONE EIDE, MARJORIE A ELLERD, JENNIE EMILY CHARTER SCHOOL EMILY COMMUNITY LEARNING ENO, CLEVE & SHIRLEY ESTREM. WALLACE M ETHIER, ORVILLE FAIRCHILD, TIM FARNHAM, ANNE FIFTY LAKES FOUNDATION FILTER, KATHERINE M FIRNSTAHL, MARY FISCHER, STANLEY & PHYLLIS FISHER, LOUIS FLAGLER, JOHN & SUSAN FLANNIGAN, THOMAS W FLEKKE, DONALD FOGLE, ERNIE L FORSELL, CAROLINE FREER, ROBERT DALE FRENCH, DOROTHY M

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